

HP recommends Windows.

HP Pavilion 500-467c PC



Powerful expansion

With convenient expandability options, the HP Pavilion 500 is the versatile PC that will grow as your needs do. With its clean modern style, it'll fit seamlessly anywhere you put it. With fast processors, strong graphics, and more storage, you've found your ideal PC.

Product overview

- **The perfect fit:** With clean modern styling, the new HP Pavilion 500 presents all-around simplicity.
- **Practical. Proven. Power.** With proven technology, gain powerful capabilities to tackle daily needs.
- **Ideal for every day computing:** Daily projects meet their match on the HP Pavilion 500.

Key specifications

- **Operating System: Windows 7 Professional (Windows 8 Pro license and recovery media included)**⁽¹⁾⁽¹⁴⁾
- **Processor:** AMD Quad-Core A8-6410 Accelerated Processor^(2a)
- **Memory:** 8GB PC3-12800 DDR3-1600 SDRAM memory⁽³⁾ 1x8GB (expandable to 16GB)
- **Hard drive:** 1TB 7200RPM Serial ATA hard drive^(4b)
- **Graphics:** AMD Radeon™ R5 Graphics⁽¹⁶⁾
- **Keyboard and mouse:** USB keyboard with volume control and optical mouse
- **Optical Drive:** SuperMulti DVD Burner^(6c)
- **USB ports:** 6 (4 x 2.0, 2 x 3.0)
- **Wireless:** Wireless LAN 802.11b/g/n featuring Single-band (2.4GHz) 1x1 SISO technology⁽¹⁹⁾
- **Warranty:** 2 year limited hardware warranty and 2 year technical support

Product features

- **Featuring Windows 7 Professional (Windows 8 Pro license and recovery media included)**⁽¹⁾
- **McAfee®:** Free 180-day Subscription of McAfee® LiveSafe™ service included. McAfee® LiveSafe™ service enriches your digital life by protecting your data, identity and all your devices so you can connect with confidence.^(8a)

Energy efficiency your way

HP is committed to global citizenship and environmental responsibility. Do the environment—and your wallet—a favor when you use the HP Pavilion 500 PC that meets strict energy-efficiency and helps reduce your carbon footprint.

- ENERGY STAR® Qualified⁽⁶²⁾
- EPEAT® Silver registered⁽²⁷⁾
- All HP computing products are delivered by SmartWay carriers.⁽⁶³⁾
- Recycled packaging
- Eligible for free recycling or cash back through HP's Planet Partners Recycling and Consumer Buyback programs (www.hp.com/go/easybuyback).⁽³¹⁾

Here to keep you happy

HP Total Care provides award-winning 24x7 service and support in the U.S. and normal business hours for Canada and Latin America. To learn more, visit www.hp.com/go/totalcare.

During your limited warranty period you get:

- 24x7 toll-free technical & limited software support assistance via online chat or phone in English, French or Spanish at 1.800.474.6836
- Parts and labor coverage, including customer-replaceable parts, return of equipment to HP, and authorized service provider options

In addition, and at no charge, you get lifetime access to HP's Support Forum in English, French or Spanish at www.hp.com/go/supportforum and HP Support Assistant, a free self-help tool that's built right into Windows based PC's.⁽⁵⁷⁾ HP also offers a variety of enhanced services and options both in and out of warranty to give you peace of mind and extend the coverage on your PC. Visit www.hp.com/go/totalcare for details.



Specifications

Operating System	Windows 7 Professional (Windows 8 Pro license and recovery media included)^{(1)(1d)}
Processor	AMD Quad-Core A8-6410 Accelerated Processor^(2a)
Processor Speed	2.00GHz⁽⁷⁾
Cache	2MB L2 Cache
Memory	8GB PC3-12800 DDR3-1600 SDRAM memory⁽³⁾ 1x8GB (expandable to 16GB)
Hard Drive	1TB 7200RPM Serial ATA hard drive^(4b)
Optical Drive(s)	- SuperMulti DVD Burner^(6c) Write: 16x max DVD±R, 8x max DVD±R DL, 8x max DVD+RW, 6x max DVD-RW, 5x max DVD-RAM, 40x max CD-R, 24x max CD-RW Read: 16x max DVD-ROM, 40x max CD-ROM - Data transfer rates up to 6,000 KB/s (CD read/write) and 21,600 KB/s (DVD read/write)
Video Graphics	- AMD Radeon™ R5 Graphics⁽¹⁶⁾ - Up to 4352MB Total Available Graphics Memory as allocated by Windows 7
Network Interface	10/100 Base-T Network⁽²⁹⁾
Wireless Connectivity	Wireless LAN 802.11b/g/n featuring Single-band (2.4GHz) 1x1 SISO technology⁽¹⁹⁾
Sound	- High Definition Audio with up to 5.1 surround sound capabilities - DTS Sound+™
Memory Slots	2 DIMM (240-pin) (one available)
Expansion Slots	1 PCI-E x 0.5 mini socket slot (occupied)
Expansion Bays	1 External 5.25" (occupied) 1 Internal 3.5" (occupied)
Memory Card Reader	HP 7-in-1 Media Card Reader-Supports SD, SDHC, SDXC, Memory Stick, Memory Stick Select, Memory Stick PRO, Memory Stick MagicGate.
External Ports	- Headphone and Microphone Front I/O: 2 USB 2.0 Rear: 2 USB 2.0 2 USB 3.0
Multi-Display Capable	VGA+DVI-D at rear I/O area
Mouse and Keyboard	USB keyboard with volume control and optical mouse
Power Supply	65W Power Supply (external)
Dimensions	Unpackaged: 15.35 in (L) x 6.91 in (W) x 14.48 in (H) approx. Packaged: 19.53 in (L) x 9.45 in (W) x 20.47 in (H) approx.
Weight	Unpackaged: 15.77 lb approx. Packaged: 20.64 lb approx.

Warranty and Support

- Warranty:**
 - 2 year limited hardware warranty and 2 year technical support
 - 24x7 technical assistance available online⁽¹⁰⁾ or toll-free by phone
- Service:**
 - For information on Authorized support providers, replacement parts, and other service related information, visit www.hp.com/support
- Support:**
 - Click the HP Support Assistant icon in your taskbar or desktop for easy access to automated maintenance, built-in diagnostic tools, and a choice of assistance options. Learn more at www.hp.com/go/hpsupportassistant
 - Visit our Consumer Support Forum, available 24x7 in English, French or Spanish at www.hp.com/go/supportforum
 - Contact technical support (available 24x7; toll-free phone, or chat) at <http://welcome.hp.com/country/us/en/wwwcontact.html>

Software

Games	Microsoft Games: Free pre-installed Windows 7 games, ready to play.
HP Help and Support	HP Support Assistant: With HP Support Assistant, enjoy immediate, always-on, self-help support built right into your PC, for the life of your PC, absolutely free.⁽⁵⁶⁾⁽⁵⁷⁾
Books, Music, Photos and Videos	DTS Sound+™: A complete audio solution that delivers immersive surround sound, deep bass, clear dialog, crisp audio details and intelligent volume leveling and maximization to all multimedia applications, including music, movies, streaming and games.
Productivity and Tools	HP Recovery Manager: Recover, restore, and create recovery media for your PC. 7-zip: File Archive Utility
Security and Protection	McAfee®: Free 180-day subscription of McAfee LiveSafe™ service included. McAfee LiveSafe service enriches your digital life by protecting your data, identity and all your devices so you can connect with confidence.^(6a)

Additional information

Product Number	J4W97AA#ABA
Ad embargo date	12/7/2014
UPC code	888793707739
Country of origin	Mexico
Tariff number	8471500085
Pallet information	Dimensions: 48.00 in (L/D) x 40.00 in (W) x 46.30 in (H) approx. Total weight: 343.80 lb approx. Layers: 2 Products per layer: 10 Total products per pallet: 20

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⁽¹⁾Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers and/or software to take full advantage of Windows functionality. See <http://www.microsoft.com>. ^(1d) This system is preinstalled with Windows® 7 Pro software and also comes with a license and media for Windows 8 (or 8.1) Pro software. You may only use one version of the Windows software at a time. Switching between versions will require you to uninstall one version and install the other version. You must back up all data (files, photos, etc.) before uninstalling and installing operating systems to avoid loss of your data. ^(2a) AMD's numbering is not a measurement of clock speed. Dual-core/multi-core is a new technology designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. ⁽³⁾ Up to 512MB of main system memory may be allocated to support video graphics. ^(4a) For hard drives, TB = 1 trillion bytes. Actual formatted capacity is less. Up to 35GB of hard drive is reserved for system recovery software. ^(4b) Actual speeds may vary. Don't copy copyright-protected materials. Note that DVD-RAM cannot read or write to 2.6GB Single Sided/5.2 GB Double Sided – Version 1.0 media. ⁽⁷⁾ GHz refers to internal clock speed of the processor. Other factors besides clock speed may impact system and application performance. ^(10a) Internet access required and not included. Subscription required after expiration. ^(10b) Internet access required and not included. ⁽¹⁶⁾ Part of the total system memory (RAM) is used for graphics/video performance. System memory dedicated to graphics/video performance is not available for other use by other programs. ⁽¹⁹⁾ Wireless access point and Internet service required and not included. Availability of public wireless access points limited. ⁽²⁷⁾ EPEAT® Silver registered models of this product are available where HP registers consumer desktop and/or notebook computers. ⁽²⁹⁾ Actual speeds may vary. ⁽³¹⁾ Free recycling in select countries. Program may not be available in your area. Check www.hp.com/go/recycling to see if HP offers free recycling in your area. ^(6a) For more information, visit <http://www.hp.com/go/hpsupportassistant>. HP Support Assistant is only available on Windows-based PCs. ⁽⁵⁷⁾ Internet connection required for updating and connecting to HP Support. ⁽⁶²⁾ ENERGY STAR and the ENERGY STAR mark are registered trademarks owned by the U.S. Environmental Protection Agency. ⁽⁶³⁾ Designation based on actions to reduce transportation-related emissions. Monitor and speakers sold separately. Actual product may vary from image shown on datasheet. ©2014 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing shall be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. All other trademarks are property of their respective owners. 09/24_r3 kc

